Case Study

University Health System (UHS) in San Antonio Uses Performance Logic's DSRIP Tracker to Transform Healthcare

Background

As part of the Delivery System Reform Incentive Payment (DSRIP) program, Texas created 20 Regional Healthcare Partnerships (RHPs) in which providers collaborate to assure that patients receive high-quality, patient-centered care in the most cost-effective ways.

University Health System (UHS), as the anchor for RHP 6, coordinates 128 DSRIP projects, valued at over $750 million, across 20 counties in Texas. With over 2.3 million residents in RHP 6, the potential health impact is substantial.

128 DSRIP projects
20 counties
>$750 million

Challenges

Our Solution

Communicating Project Information
With 25 providers in RHP 6, disseminating detailed project requirements, task assignments, and reporting documentation is difficult.

Centralized Platform
DSRIP Tracker facilitates communication—providing a centralized, cloud-based platform to update project plans, enter and track measures, manage meeting logistics, and store relevant documents.

Tracking Project Progress
Managers need to monitor project performance. Biannual reports to the state require tracking and compiling milestones and metrics across all RHP providers.

Real-Time Project Status
Built-in status dashboards make it easy to monitor project progress in real time. Data is centrally stored and easily accessible, streamlining the reporting process.

Informing Stakeholders
Updating stakeholders, executives, and other RHPs across a myriad of projects is challenging. Clear and concise data presentation is necessary.

Templates for Informative Visual Displays
Effective visual snapshots of project information and achievements to be shared with executives and stakeholders can easily be created and customized to meet specific needs.

Results

- **Centralized storage** of projects by all 25 providers in RHP 6 in DSRIP Tracker, creating a home for DSRIP projects.
- **Successful monitoring** of initiatives and **biannual reporting** by UHS.
- **Effective sharing** of project achievements during regional summits, using highly visual, professional templates generated by DSRIP Tracker.

> "The benefits are numerous. It is nice to have the full detail when you need it, or a snapshot view for a quick check on status. The PL team is great to work with and accommodates many suggestions for improvement."
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> —Carol Huber, Director of RHP, University Health System